

Registration, payment and cancellation policy

These terms and conditions apply to all payments/registrations made to the Employability 21 Congress. By submitting your online registration on this website you implicitly accept these terms and conditions.

Registration and payment

During registration you will be directed towards the Securex e-shop where you will be able to buy your ticket for the conference and/or the conference dinner.

You will be asked to register yourself as a user of the e-shop. Only registered users can buy a ticket. This will only take a few moments.

You will be asked to create a password. Please choose a password, using at least one capital letter, one special character and one number.

You will then receive a confirmation e-mail in your mailbox. For your information, it may take one or two days before you receive a confirmation e-mail.

You did not receive that confirmation e-mail with your username? Make sure to check your spam folder.

Cancellation/Refund Policy

All cancellations/refund requests must be made before 5 September 2018 in writing to Group Securex asbl (30, Cours Saint-Michel, 1040 Brussels, Belgium) or by e-mail (service@securex.be).

No refunds will be made after **6 September 2018** – cancellation requests received before this date will be subject to an administrative charge of 50 EUR.

Refunds of the amount paid (except for administrative charge) will be made if cancellation is received on or before 6 September 2018. No refunds will be available after 6 September 2018 and the total amount paid will be forfeit. All refunds will be processed after the Employability 21 2018 Congress. Please send your exact bank details with the written cancellation. All bank fees related to the refunds are to be paid by the participant.

If announced, registered participants may be represented by an alternate participant.

In the event of force majeure, the event organiser reserves the right to cancel, alter or reschedule part or whole of the Congress without any refund guarantee.